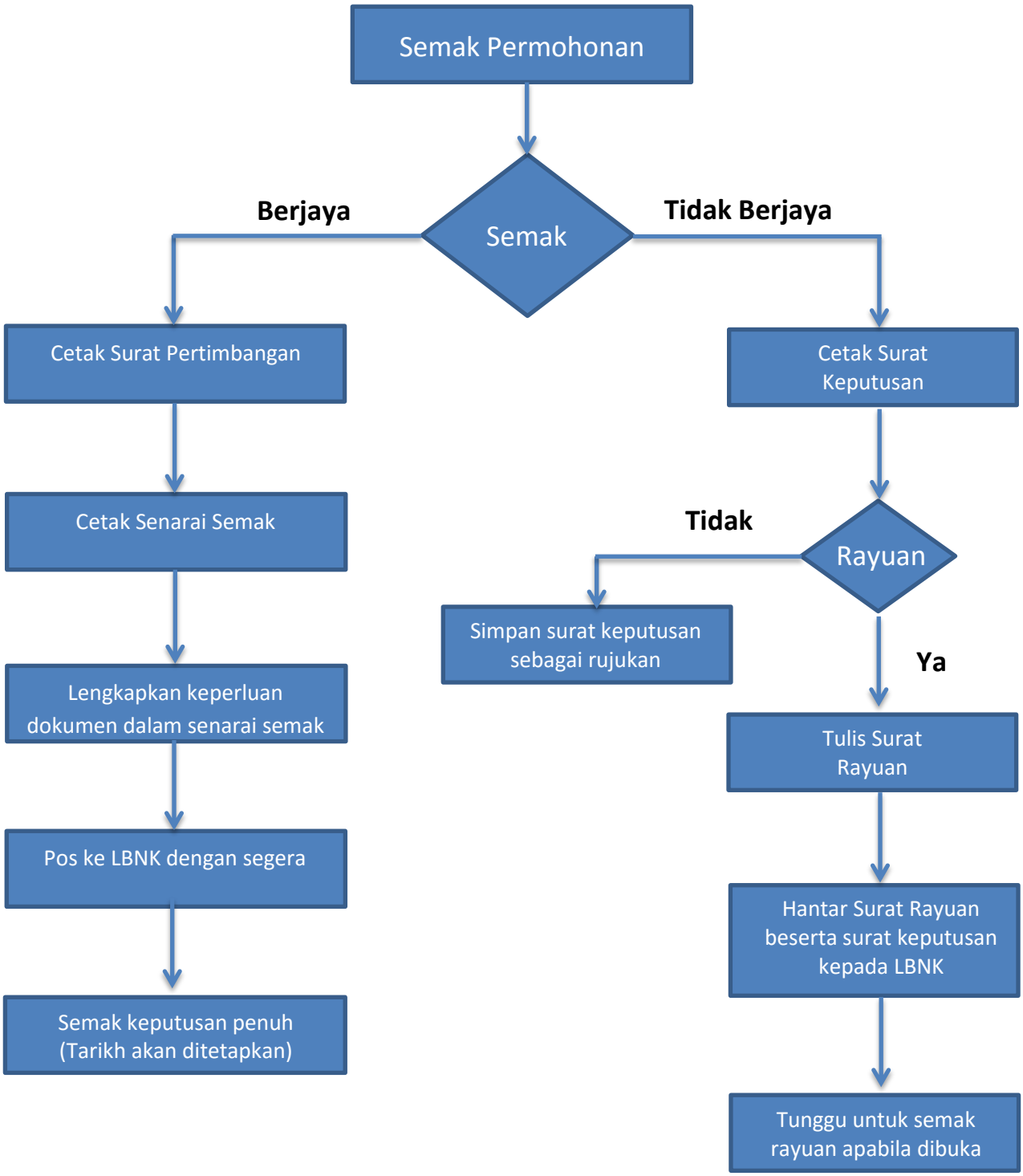CARTA ALIR SEMAK PERMOHONAN PERINGKAT PERTAMA